

Fire Runs

Louisville Fire Department

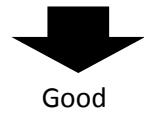


KPI Owner: Colonel Doug Recktenwald

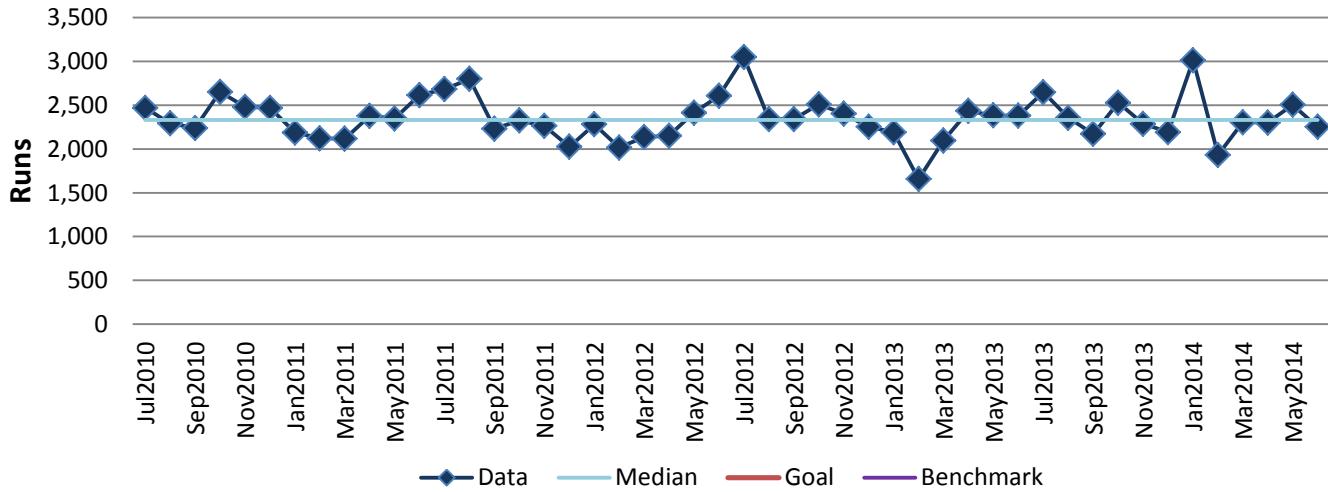
Process: Fire Response

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: CY12 = 2,659 Monthly Avg.; 32K Yr. Goal: N/A Benchmark: N/A		Data Source: LFD Firehouse Software Goal Source: LFD LouieStat Reports Benchmark Source: N/A	N/A - Input Measure Measurement Method: A numerical account of how many resources respond to a single fire incident Why Measure: To determine the # of resources requested by the community for fire responses Next Improvement Step: TBD		
How Are We Doing?					
Jul2013-Jun2014 12 Month Goal	Jul2013-Jun2014 12 Month Actual		Jun2014 Goal	Jun2014 Actual	
N/A	28,497		N/A	2,252	
Runs	Runs		Runs	Runs	

Fire Runs



Good



Root cause analysis is not applicable for input/demand for service measure.